

Hard and Soft FM services are both necessary to run a facility, but they serve two different functions.

HARD FM services, which are required by law, relate to the physical part of the building and ensure the safety of the occupants.

SOFT FM services are those used by employees and building tenants to make the workplace more secure and pleasant.

HVAC

16/6

On average, office buildings are cooled and heated 16 hours a day, 6 days a week.

MAINTENANCE

Maintenance makes up 32% of total facility operations costs.

32%

I.T.

SECURITY

JANITORIAL

24%

Janitorial services make up 24% of total facility operations costs.

MAILROOM

The Bureau of Labor Statistics states that there are currently **85,000** mail services employees across multiple industries.

STAFFING

RECYCLING

PLUMBING

20%

Properly maintained water systems, fixtures, and monitoring can save on plumbing costs up to **20% annually**.

POWER

Every \$1 allocated to professional energy management can save \$5 of standard energy costs.

RECEPTION

The average office worker in the US goes through roughly 500 disposable cups annually.

500