

FACILITY MANAGEMENT INSIGHTS

ALWAYS THERE

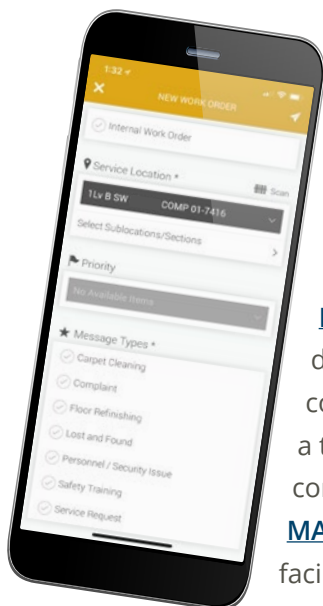
Infusing mobility into the solutions improves Flagship's service delivery

Mobile technology has touched nearly every facet of our lives and you would be hard-pressed to find an industry that has not been impacted by it. Add facilities management to this mix as more and more, providers are relying on mobile-based programs to manage projects of all types. As the technology becomes more of a necessity and less of a luxury, providers are looking to leverage mobility to deliver a more robust customer experience.

While the impact of mobile technology on facilities management solution providers has become evident, what we have seen thus far is just the tip of the proverbial iceberg.



Over the course of the next three to five years, every aspect of facilities management will in some way or form be driven by mobile technology. This includes:



WORK ORDER PROCESSING: Work order processing via mobile technology will eliminate the need for paper and aligns well with the growing sustainability push that the industry is currently in the midst of.

ASSET TRACKING: Asset tracking functionalities will give providers the ability to effectively track and allocate their resources. This will allow them to more efficiently provide service and deliver a more consistent level of performance to the end-user.

REPORTING: With mobile programs in place, a more comprehensive level of reporting can be done, resulting in a better maintained facility. In years past, only a handful of persons could communicate their concerns to the service providers. With mobile technology, this becomes a thing of the past due in large part to the pervasive nature of smart phones and the level of connectivity that these products provide.

MAINTENANCE: Mobile programs will allow providers to more closely monitor traffic in the facilities that they maintain and drive predictive maintenance requests.

About Flagship Facility Services

Flagship was founded in 1988 as a one-person operation, dedicated to the delivery of first-class commercial janitorial services. With headquarters in California, we currently provide facilities maintenance solutions to four of the top 10 airports in the nation, based on the 2017 *JD Powers Airport Satisfaction Rankings*. Since entering the market, we have become a recognized leader by offering a broad range of facilities services. With a staff of nearly 4,000 positioned throughout the United States, our broad suite of services includes facilities management, planning, culinary, and grounds. For more information, visit www.flagshipinc.com