

FlagShip™
FACILITY SERVICES



THE **NEW ERA** OF FACILITIES MANAGEMENT



One partner. One call.

Facilities management has become infinitely more intricate in the last few years - driven by advances in IOT and data collection to drive asset and systems maintenance decisions.

COVID-19 has raised the bar throughout facilities - from indoor air quality to occupant behavior and space management - and protecting employees' health and wellness is paramount.



Why Outsource IFM?

- Lower administrative overhead
- Consolidate invoices and contracts
- Decrease regulatory and safety risks
- Deliver consistent and reliable services

There are endless configurations of the ideal Integrated Facilities Management (IFM) program, our IFM services are tailored to our clients' unique requirements across a range of asset types.

Drawing on decades of experience fighting pandemics (Ebola, SARS, H1N1, COVID-19), we've developed a four-pronged approach to IFM programs that starts with refining the current scope of work versus the highest impact areas of your facility.

A flexible SOW is key - can yours adapt?

The ability to change and be fluid during times of uncertainty is key - even after you've successfully reopened. Does your SOW allow your onsite staff to expand/contract to answer this and future pandemic challenges? We can help develop an SOW to ensure that service delivery is always appropriate for your stage of operations.

Request an SOW Review

Comprehensive facility solutions

Our vetted and highly trained employees self-perform a majority of our integrated facility maintenance services.

JANITORIAL SERVICES



We hire and train the best people for your site. Our expert teams service individual and multi-tenant buildings, cleanrooms, labs, manufacturing operations, religious organizations and some of the busiest airports.

BUILDING MAINTENANCE



We offer a complete range of facilities services, including equipment repair, painting, moving, space maintenance and more. We will match our technicians to your need, placing only trained and certified professionals at your site.

ASSET PROTECTION SERVICES



Your critical assets require regular care and maintenance to ensure performance, extend lifetime and maximize ROI. Our certified technicians and engineers cover all aspects of building engineering maintenance and repair.

CULINARY BENEFITS



From nurturing to nourishment, our culinary staff focuses on fresh ingredients, a hospitality culture and a strong knowledge base of worldwide flavors that deliver nutritious and delicious food for your employees and guests.

PROCESS IMPROVEMENT & SUSTAINABLE SOLUTIONS



We use well-developed analytics to provide insight on how your facility can be more efficient and sustainable. Beyond that, we implement programs that include energy reduction, clean energy sources, recycling initiatives and occupant education.

ONE-SOURCE FACILITIES MANAGEMENT



With Flagship, you can expect a culturally diverse Integrated Facilities Management (IFM) team that handles all your facility services and provides you with detailed and thorough reports. Have all your facilities operations and services handled under one company that is dedicated to making sure you receive the best experience possible

Driving outcomes for your facility.

We have simple solutions to complicated facilities: provide a high level of customer service and deliver consistent results and transparency

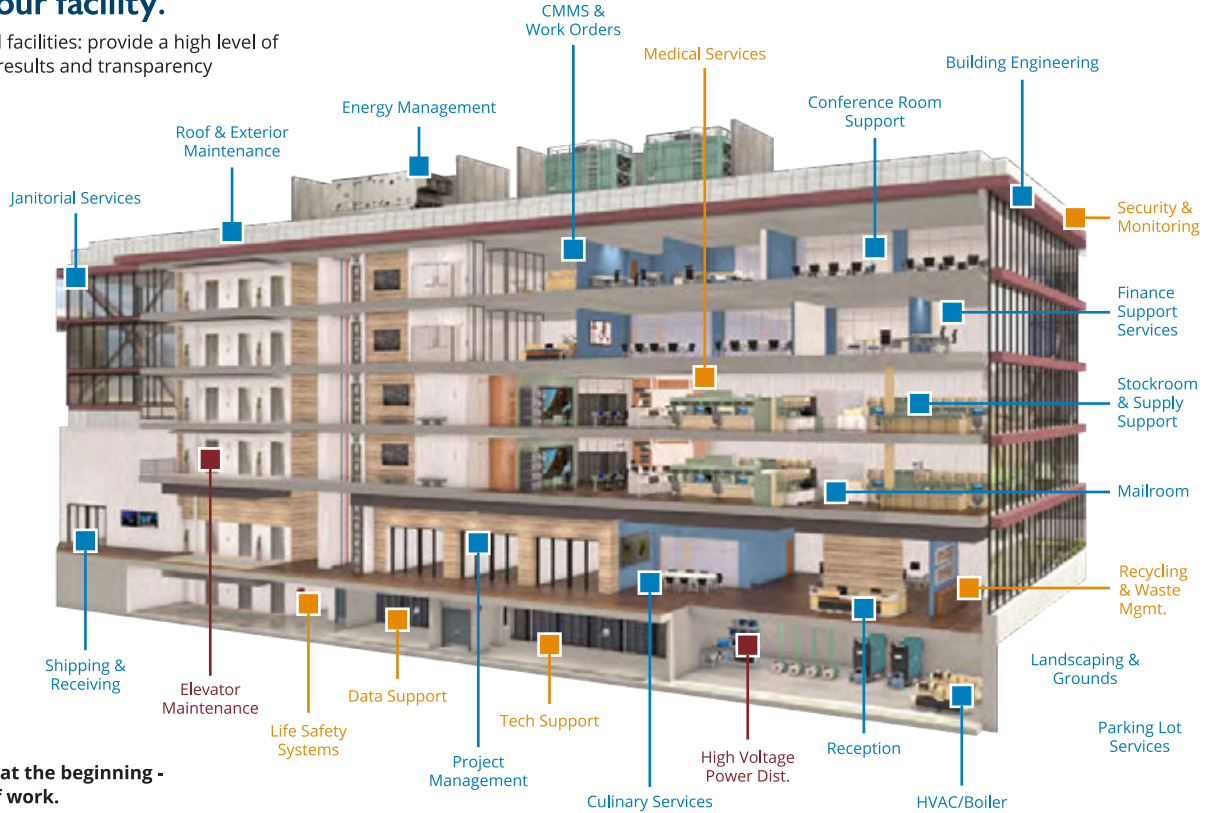
Our **96% customer retention** rate says more than we ever could about our dedication, service, high standards and innovative savviness that gets results.

Before day one, and well ahead of our start date, we'll be there researching and working with your advance team to scope existing challenges and spot opportunities for rapid improvement.

Our job is to help deliver a better experience for everyone in and around your facility while protecting the organization's investment by prolonging the life of those assets. .

Hard and Soft Services: *We do it all!*

But you can choose as narrow or broad a program as you'd like. Our facility services can be delivered individually, or you can craft a complete IFM approach. **But, let's start at the beginning - with a review of your current scope of work.**



**Call 844.649.8884 or
Email info@flagshipinc.com**

■ Flagship Self Performed Service (80%) ■ Shared Service Delivery (15%) ■ Specialist Provider (5%)

WE CAN HELP YOU...

Achieve
Your Goals

Improve
Your Facilities

Increase Your
Sustainability

Reduce
Your Cost

Discover the Flagship Difference

- 30-years of developing cutting edge facilities management programs and systems
- Site-customized processes and techniques that drive change management
- Strong values for our people, processes and procedures - in that order
- Dynamic data collection and analytics that drive efficiency
- Nationwide buying power for equipment and resources
- A seamless and non-disruptive transition process

START BY REVIEWING YOUR S.O.W.

WE CAN HELP!

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www.flagshipinc.com